

citiwerke – eine Marke der Thüga Energie GmbH · Postfach 7 65 · 78207 Singen

Herr
Max Muster
Musterstr. 1
01234 Musterstadt

1 Ihre Ansprechpartner erreichen Sie telefonisch oder per E-Mail unter:
Telefon: 0800 799 55 999
E-Mail: onlineservice@citiwerke.de

2 Vertragskonto-Nr.: 20012345 (bitte unbedingt angeben!)
Rechnungs-Nr.: 200123456789

Rechnungsdatum: 04.10.2018

3 Verbrauchsstelle:
Musterstr. 1
01234 Musterstadt

4 Ihr Guthaben für den Verbrauchszeitraum vom 17.08.2017 bis 05.09.2018

Seite: 1 (7)

Sehr geehrter Herr Muster,

vielen Dank für Ihr Vertrauen. Auf Basis Ihres Energieverbrauchs haben wir Ihre Abrechnung erstellt. Einzelheiten der Berechnung entnehmen Sie bitte den Folgeseiten.

Produkt (aktuell)	Vorjahresverbrauch	Aktueller Verbrauch	Bruttobetrag
5 Online citistrom12 SA	3.779 kWh (339 Tage)	4.348 kWh (385 Tage)	1.095,04 EUR
7 Rechnungsbetrag			1.095,04 EUR
8 abzüglich Ihrer geleisteten Abschlagszahlungen			1.485,00 EUR
9 Ihr Guthaben			389,96 EUR
10 Ihr künftiger Abschlag beträgt			135,00 EUR

17.08.2017 bis 05.09.2018	01.11.2018	01.12.2018	01.01.2019	01.02.2019	01.03.2019	01.04.2019	01.05.2019	01.06.2019	01.07.2019	01.08.2019	01.09.2019	Neue Rechnung
Aktuelle Rechnung	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	Abschlag 135,00 €	
2018			2019									



Das Guthaben wird auf folgendes Konto überwiesen:

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IBAN: DE12345678900001234567 Bank: Musterbank

Der Schutz Ihrer persönlichen Daten ist uns sehr wichtig. Im Rahmen der zum 25.05.2018 in Kraft getretenen EU-Datenschutzgrundverordnung haben wir unsere Datenschutzbestimmungen aktualisiert. Unsere Datenschutzerklärung entnehmen Sie bitte dem Anhang dieser Rechnung zu Ihrer Information. Weitere Informationen erhalten Sie unter www.citiwerke.com/datenschutz

Mit freundlichen Grüßen

Ihre citiwerke – eine Marke der
Thüga Energie GmbH

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General Information about the Invoice Structure (Page 1 and 2)

- 1 Ansprechpartner (Contact person)**
Our contact data: You can conveniently reach us by telephone or email.
- 2 Vertragskontonummer (Contract account number)**
Each customer has his/her own contract account number. Please include this number in all correspondence, telephone calls and wire transfers to allow us to handle your concerns as expediently as possible.
- 3 Verbrauchsstelle (Consumption point)**
The consumption point is the address to which we deliver the electricity. In most cases, this will be your flat or your house. The address of the consumption point may be different from your invoice address. For example, this may be the case if you are a landlord and you receive the electricity bill for the flat you are letting.
- 4 Verbrauchszeitraum (Consumption period)**
You will receive an invoice for the amount of electricity you used during this period. Generally, this invoice covers a period of 12 months. This is the time period between the previous and the most recent reading.
- 5 Ihr Produkt (Your product)**
Here, you can see the product you have currently selected. If you changed your product in the course of the consumption period, you will find your previous product in the invoice data on page 3.
- 6 Ihr persönlicher Energiebedarf (Your personal energy demand)**
Your energy consumption from this invoice is compared to the consumption of the previous year. Thus, you can see at a glance how much more or less energy you used.
- 7 Rechnungsbetrag (Invoice amount)**
The gross price of the amount of electricity you used. This consists of the base price, the usage-based working price and the value added tax. The detailed breakdown of this calculation is shown on page 3 in the invoice data.
- 8 Geleistete Abschlagszahlungen (Advance payments rendered)**
This is the sum of the monthly advance payments you have made during the consumption period. These will be subtracted from the invoice amount.
- 9 Guthaben / zu zahlender Restbetrag (Credit / remaining balance due)**
We will reimburse you for the amount of credit if the sum of the advance payments rendered exceeds the invoice amount. For this purpose, please send us your banking details, if you have not done so already. Otherwise, we will apply your credit to the next request for advance payment, at the latest. If the invoice amount is higher than the advance payments rendered, the remaining balance must be remitted to us. You can conveniently do this via SEPA direct debit mandate, wire transfer or cash deposit (at your bank).
- 10 Ihr künftiger Abschlagsbetrag (Your future advance payment)**
Your advance payment for the coming consumption year was determined on the basis of your personal energy demand as well as the currently applicable prices. If no annual usage information is available yet, the calculation of your advance payment is based on your grid operator's usage prognosis.
Please note that citiwerke requests 11 advance payments per year and generates the annual invoice in the 12th month. If we requested an advance payment in the 12th month, there either would be 2 requests during that month (one request for advance payment and one annual invoice request), or one request for advance payment and one reimbursement from the annual bill.
- 11 Fälligkeitstermine (Due dates)**
The included timeline shows the monthly due dates and the amount of the advance payments at a glance. You can conveniently make payments via SEPA direct debit mandate, wire transfer or cash deposit (at your bank).
- 12 Zahlungsmodalitäten (Payment arrangements)**
Here, you will find your current payment method.
- 13 Bankverbindung der Thüga Energie GmbH (Banking details for the Thüga Energie GmbH)**
This shows our banking information. If you did not authorise a SEPA direct debit mandate, you can use this to make your payments.

Strom: Vertrag 30100982 Marktlokation: 50919246427

Messlokation: DE000599782240000010003130090010

Codenummer (Netzbetreiber): 9900599000001

Netzbetreiber: Thüga Energienetze GmbH, Bahnhofstr. 104, 67105 Schifferstadt

Messstellenbetreiber: Thüga Energienetze GmbH, Bahnhofstr. 104, 67105 Schifferstadt

Verbrauchsdaten vom 17.08.2017 bis 05.09.2018

	Stand alt	Art ²	Stand neu	Art ²	bis	¹⁵ Differenz	x ¹⁶ Faktor ³	= ¹⁷ Verbrauch/Leistung
Zähler ¹ 44378321								
HT	59.121,00	A ¹⁴	63.469,00	A	05.09.2017	4.348,00	1,00	4.348 kWh
Gesamtverbrauch								4.348 kWh

Erläuterungen

- ¹ AZ = Abzugszähler HT = Hochtarif NT = Niedertarif SL = Schwachlast
- ² A = Ablesung K = Kundenablesung S = Schätzung H = Hochrechnung
- ³ Faktor = Messwandlerfaktor

18 Abrechnungsdaten

19 Tarif: Online citistrom12 SA

HT-Verbrauch	17.08.2017-31.12.2017	1.547 kWh	x 19,2300 ct/kWh	=	297,49 EUR
HT-Verbrauch	01.01.2018-05.09.2018	2.801 kWh	x 19,7000 ct/kWh	=	551,80 EUR
Grundpreis	17.08.2017-05.09.2018 =	385 Tage	67,2300 EUR/Jahr	=	70,91 EUR
Nettorechnungsbetrag					920,20 EUR
Umsatzsteuer	19 %	von 920,20 EUR			174,84 EUR
Bruttorechnungsbetrag					1.095,04 EUR
im Nettorechnungsbetrag enthaltene Stromsteuer HT					89,13 EUR

Der oben genannte Nettorechnungsbetrag enthält 358,59 EUR für den Netzzugang, 11,34 EUR entfallen davon auf den Messstellenbetrieb, 1,55 EUR auf die Messung und 69,13 EUR auf die Konzessionsabgabe.

20 Zahldaten

	Nettobetrag	USt	Umsatzsteuer	Bruttobetrag
gemäß o. g. Abrechnungsdaten	920,20 EUR	19,00 %	174,84 EUR	1.095,04 EUR
abzügl. geleistete Abschlagszahlungen	-1.247,95 EUR	19,00 %	-237,05 EUR	-1.485,00 EUR
Ihr Guthaben	-327,75 EUR		-62,21 EUR	-389,96 EUR

21 Ihr künftiger Abschlagsbetrag Strom

	Nettobetrag	USt	Umsatzsteuer	Bruttobetrag
	113,45 EUR	19,00 %	21,55 EUR	135,00 EUR

Hinweise

Die Stromsteuer mit einem Regelsatz von 2,05 ct/kWh weisen wir separat aus.

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Vertragsdaten

Produktname	Online citistrom12 SA
Vertragsende	06.08.2019 (nächstmöglicher Kündigungstermin)
Laufzeitverlängerung	Verlängerung um 12 Monate
Kündigungsfrist	6 Wochen zum Laufzeitende

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Vergleichsverbrauch

	Zeitraum		Verbrauch
	von	bis	
Vorjahresverbrauch	13.09.2016	16.08.2017 (338 Tage)	3.779 kWh
Aktueller Verbrauch	17.08.2017	05.09.2018 (385 Tage)	4.348 kWh

How is the invoice amount calculated? (Page 3 and 4)

Abschnitt 1 Ermittlung des Stromverbrauchs in kWh (Section 1 Determination of the electricity consumption in kWh)

14 Zählerstand Stromzähler (Meter reading Electricity meter)

Here, you can find the invoiced meter readings during the consumption period. The meter readings can be obtained by various means:

- Reading by a meter-reading company (A)
- Reading by the customer (K)
- Determination through statistical methods (S) / (H)

15 Differenz/Stromverbrauch (Difference/electricity consumption)

Meter reading new - meter reading old = your electricity consumption (difference)

16 Faktor (Factor)

The factor for electricity invoices is always 1.0. The electricity meter measures the consumption in kWh, which is also the unit used for the invoicing. No conversion is required.

17 Verbrauch/Leistung (Consumption/output)

Your total electricity consumption during the consumption period.

Abschnitt 2 Ermittlung Ihres Rechnungsbetrags (Section 2 Determination of your invoice amount)

18 Abrechnungsdaten (Invoicing data)

If during the invoicing period there are changes to your product, the price of your product or the statutory fees, such as value added tax or electricity tax, the invoicing period is divided into different periods. The electricity consumption for each period is calculated on the basis of your meter readings or it is delimited by us. Your consumption in kWh is multiplied with the respective working price (net). The base price is pro-rated for the days of the invoicing period. Your invoice amount is determined by adding the base price, the consumption price and the respective value added tax.

19 Produkt (Product)

Here, you can see all of the products you selected during the consumption period in chronological order.

Abschnitt 3 Ermittlung Ihres Guthabens bzw. zu zahlenden Restbetrag (Section 3 Determination of your credit or the remaining balance due, respectively)

20 Zahldaten (Payment data)

Here, the advance payments rendered are subtracted from the invoice amount. We will reimburse you for the amount of credit if the sum of the advance payments rendered exceeds the invoice amount. For this purpose, please send us your banking details, if you have not done so already. Otherwise, we will apply your credit to the next request for advance payment, at the latest. If the invoice amount is higher than the advance payments rendered, the remaining balance must be remitted to us. You can conveniently do this via SEPA direct debit mandate, wire transfer or cash deposit (at your bank).

Abschnitt 4 Ermittlung Ihres künftigen Abschlagsbetrages (Section 4 Determination of your future advance payment)

21 Künftiger Abschlagsbetrag (Your future advance payment)

Your advance payment for the coming consumption year was determined on the basis of your personal energy demand as well as the currently applicable prices. If no annual usage information is available yet, the calculation of your advance payment is based on your grid operator's usage prognosis.

Abschnitt 5 Ihre Vertragsdaten (Section 5 Your contract data)

22 Vertragsdaten (Contract data)

Here, you will find important information about your current product.

Abschnitt 6 Ihr persönlicher Energiebedarf (Section 6 Your personal energy demand)

23 Vergleichsverbrauch (Comparative consumption)

Your energy consumption from this invoice is compared to the consumption of the previous year. Thus, you can see at a glance how much more or less energy you used.