

citiwerke – eine Marke der Thüga Energie GmbH · Postfach 7 65 · 78207 Singen

Herr
Max Muster
Musterstr. 1
01234 Musterstadt

1 Ihre Ansprechpartner erreichen Sie telefonisch oder per E-Mail unter:
Telefon: 0800 799 55 999
E-Mail: onlineservice@citiwerke.de

2 Vertragskonto-Nr.: 20012345
Rechnungs-Nr.: 200123456789
Rechnungsdatum: 30.09.2015

3 Verbrauchsstelle:
Max Muster
Musterstr. 1
01234 Musterstadt

4 Ihr Guthaben für den Verbrauchszeitraum vom 01.10.2014 bis 30.09.2015

Seite: 1 (5)

Sehr geehrter Herr Muster,

vielen Dank für Ihr Vertrauen. Auf Basis Ihres Energieverbrauchs haben wir Ihre Abrechnung erstellt. Einzelheiten der Berechnung entnehmen Sie bitte den Folgeseiten.

Produkt (aktuell)	Vorjahresverbrauch	Aktueller Verbrauch	Betrag
5 Online citigas12	10.586 kWh (365 Tage)	11.542 kWh (366 Tage)	833,67 EUR
7 Rechnungsbetrag			833,67 EUR
8 abzüglich Ihrer geleisteten Abschlagszahlungen			1.100,00 EUR
9 Ihr Guthaben			266,33 EUR
10 Ihr künftiger Abschlag beträgt			82,00 EUR
Ihr bisheriger Abschlag betrug			100,00 EUR

01.10.2014 bis 30.09.2015	01.11.2015	01.12.2015	01.01.2016	01.02.2016	01.03.2016	01.04.2016	01.05.2016	01.06.2016	01.07.2016	01.08.2016	01.09.2016	Neue Rechnung
Aktuelle Rechnung	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	Abschlag 82,00 €	
2015			2016									

Das Guthaben wird auf folgendes Konto überwiesen. Die zukünftigen Abschläge ziehen wir ebenfalls von folgendem Konto ein:

12 IBAN: DE12345678900001234567
BIC: XXAABBCCDDE
Bank: Musterbank

Mandatsreferenznummer: 1234500000987654
Gläubiger ID-Nr.: DE12XXX00000123456

Fällt der Belastungstermin auf ein Wochenende oder einen Feiertag, verschiebt sich dieser auf den nächsten Bankarbeitstag. Wir bitten Sie für ausreichende Kontodeckung zu sorgen.

Mit freundlichen Grüßen

Ihre citiwerke – eine Marke der
Thüga Energie GmbH

General Information about the Invoice Structure (Page 1 and 2)

- 1 Ansprechpartner (Contact person)**

Our contact data: You can conveniently reach us by telephone or email.
- 2 Vertragskontonummer (Contract account number)**

Each customer has his/her own contract account number. Please include this number in all correspondence, telephone calls and wire transfers to allow us to handle your concerns as expediently as possible.
- 3 Verbrauchsstelle (Consumption point)**

The consumption point is the address to which we deliver the gas. In most cases, this will be your flat or your house. The address of the consumption point may be different from your invoice address. For example, this may be the case if you are a landlord and you receive the gas bill for the flat you are letting.
- 4 Verbrauchszeitraum (Consumption period)**

You will receive an invoice for the amount of gas you used during this period. Generally, this invoice covers a period of 12 months. This is the time period between the previous and the most recent reading.
- 5 Ihr Produkt (Your product)**

Here, you can see the product you have currently selected. If you changed your product in the course of the consumption period, you will find your previous product in the invoice data on page 3.
- 6 Ihr persönlicher Energiebedarf (Your personal energy demand)**

Your energy consumption from this invoice is compared to the consumption of the previous year. Thus, you can see at a glance how much more or less energy you used.
- 7 Rechnungsbetrag (Invoice amount)**

The gross price of the amount of gas you used. This consists of the base price, the usage-based working price and the value added tax. The detailed breakdown of this calculation is shown on page 3 in the invoice data.
- 8 Geleistete Abschlagszahlungen (Advance payments rendered)**

This is the sum of the monthly advance payments you have made during the consumption period. These will be subtracted from the invoice amount.
- 9 Guthaben / zu zahlender Restbetrag (Credit / remaining balance due)**

We will reimburse you for the amount of credit if the sum of the advance payments rendered exceeds the invoice amount. For this purpose, please send us your banking details, if you have not done so already. Otherwise, we will apply your credit to the next request for advance payment, at the latest. If the invoice amount is higher than the advance payments rendered, the remaining balance must be remitted to us. You can conveniently do this via SEPA direct debit mandate, wire transfer or cash deposit (at your bank).
- 10 Ihr künftiger Abschlagsbetrag (Your future advance payment)**

Your advance payment for the coming consumption year was determined on the basis of your personal energy demand as well as the currently applicable prices. If no annual usage information is available yet, the calculation of your advance payment is based on your grid operator's usage prognosis.
Please note that citiwerke requests 11 advance payments per year and generates the annual invoice in the 12th month. If we requested an advance payment in the 12th month, there either would be 2 requests during that month (one request for advance payment and one annual invoice request), or one request for advance payment and one reimbursement from the annual bill.
- 11 Fälligkeitstermine (Due dates)**

The included timeline shows the monthly due dates and the amount of the advance payments at a glance. You can conveniently make payments via SEPA direct debit mandate, wire transfer or cash deposit (at your bank).
- 12 Zahlungsmodalitäten (Payment arrangements)**

Here, you will find your current payment method.
- 13 Bankverbindung der Thüga Energie GmbH (Banking details for the Thüga Energie GmbH)**

This shows our banking information. If you did not authorise a SEPA direct debit mandate, you can use this to make your payments.

Strom: Vertrag 30207867 Zählpunkt: DE0005997824400000100000000056554
Codenummer (Netzbetreiber): 9900599000001

Netzbetreiber: Thüga Energienetze GmbH, Bahnhofstr. 104, 67105 Schifferstadt

Verbrauchsdaten vom 01.10.2014 bis 30.09.2015					15	16	17	
Zähler ¹	Stand alt	Art ²	Stand neu	Art ²	bis	Differenz	x Faktor ³	= Verbrauch/Leistung
51757011	132.901,00	S	133.940,00	A	30.09.2016	1.039,00	1,00	1.039 kWh
Gesamtverbrauch								1.039 kWh

Erläuterungen

- ¹ AZ = Abzugszähler HT = Hochtarif NT = Niedertarif SL = Schwachlast
- ² A = Ablesung K = Kundenablesung S = Schätzung H = Hochrechnung
- ³ Faktor = Messwandlerfaktor

18 Abrechnungsdaten

19 Tarif: Online Citistrom 12

HT-Verbrauch	01.10.2014–30.09.2015	1.039 kWh	x 21,1800 ct/kWh	=	220,06 EUR
Grundpreis	01.10.2014–30.09.2015 =	365 Tage	67,2300 EUR/Jahr	=	67,23 EUR
Nettorechnungsbetrag					287,29 EUR
Umsatzsteuer	19 %	von 287,29 EUR			54,59 EUR
Bruttorechnungsbetrag					341,88 EUR
im Nettorechnungsbetrag enthaltene Stromsteuer HT					21,30 EUR

Der oben genannte Bruttorechnungsbetrag enthält 111,60 EUR für den Netzzugang, 8,33 EUR entfallen davon auf den Messstellenbetrieb, 4,25 EUR auf die Messung und 13,71 EUR auf die Konzessionsabgabe.

20 Zahldaten

	Nettobetrag	USt	Umsatzsteuer	Bruttobetrag
gemäß o. g. Abrechnungsdaten	287,29 EUR	19,00 %	54,59 EUR	341,88 EUR
abzügl. geleistete Abschlagszahlungen	-462,22 EUR	19,00 %	-87,78 EUR	-550,00 EUR
Ihr Guthaben	-174,93 EUR		-33,19 EUR	-208,12 EUR

21 Ihr künftiger Abschlagsbetrag Strom

	Nettobetrag	USt	Umsatzsteuer	Bruttobetrag
	26,05 EUR	19,00 %	4,95 EUR	31,00 EUR

Hinweise

Die Stromsteuer mit einem Regelsatz von 2,05 ct/kWh weisen wir separat aus.

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Vertragsdaten

Produktname	Online Citistrom 12
Vertragsdauer	30.09.2015
Laufzeitverlängerung	Verlängerung um 12 Monate
Kündigungsfrist	6 Wochen zum Laufzeitende

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Vergleichsverbrauch

	Zeitraum		Verbrauch
	von	bis	
Vorjahresverbrauch	01.10.2013	30.09.2014 (365 Tage)	1.036 kWh
Aktueller Verbrauch	01.10.2014	30.09.2015 (366 Tage)	1.039 kWh

How is the invoice amount calculated? (Page 3 and 4)

Abschnitt 1 Ermittlung des Stromverbrauchs in kWh (Section 1 Determination of the electricity consumption in kWh)

14 Zählerstand Stromzähler (Meter reading Electricity meter)

Here, you can find the invoiced meter readings during the consumption period. The meter readings can be obtained by various means:

- Reading by a meter-reading company (A)
- Reading by the customer (K)
- Determination through statistical methods (S) / (H)

15 Differenz/Stromverbrauch (Difference/electricity consumption)

Meter reading new - meter reading old = your electricity consumption (difference)

16 Faktor (Factor)

The factor for electricity invoices is always 1.0. The electricity meter measures the consumption in kWh, which is also the unit used for the invoicing. No conversion is required.

17 Verbrauch/Leistung (Consumption/output)

Your total electricity consumption during the consumption period.

Abschnitt 2 Ermittlung Ihres Rechnungsbetrags (Section 2 Determination of your invoice amount)

18 Abrechnungsdaten (Invoicing data)

If during the invoicing period there are changes to your product, the price of your product or the statutory fees, such as value added tax or electricity tax, the invoicing period is divided into different periods. The electricity consumption for each period is calculated on the basis of your meter readings or it is delimited by us. Your consumption in kWh is multiplied with the respective working price (net). The base price is pro-rated for the days of the invoicing period. Your invoice amount is determined by adding the base price, the consumption price and the respective value added tax.

19 Produkt (Product)

Here, you can see all of the products you selected during the consumption period in chronological order.

Abschnitt 3 Ermittlung Ihres Guthabens bzw. zu zahlenden Restbetrag (Section 3 Determination of your credit or the remaining balance due, respectively)

20 Zahldaten (Payment data)

Here, the advance payments rendered are subtracted from the invoice amount. We will reimburse you for the amount of credit if the sum of the advance payments rendered exceeds the invoice amount. For this purpose, please send us your banking details, if you have not done so already. Otherwise, we will apply your credit to the next request for advance payment, at the latest. If the invoice amount is higher than the advance payments rendered, the remaining balance must be remitted to us. You can conveniently do this via SEPA direct debit mandate, wire transfer or cash deposit (at your bank).

Abschnitt 4 Ermittlung Ihres künftigen Abschlagsbetrages (Section 4 Determination of your future advance payment)

21 Künftiger Abschlagsbetrag (Your future advance payment)

Your advance payment for the coming consumption year was determined on the basis of your personal energy demand as well as the currently applicable prices. If no annual usage information is available yet, the calculation of your advance payment is based on your grid operator's usage prognosis.

Abschnitt 5 Ihre Vertragsdaten (Section 5 Your contract data)

22 Vertragsdaten (Contract data)

Here, you will find important information about your current product.

Abschnitt 6 Ihr persönlicher Energiebedarf (Section 6 Your personal energy demand)

23 Vergleichsverbrauch (Comparative consumption)

Your energy consumption from this invoice is compared to the consumption of the previous year. Thus, you can see at a glance how much more or less energy you used.